


I. Hanyang University Student Website Guide

Campus	Student	Site
SEOUL/ERICA	Undergraduate & Graduate Students & Exchange Students	www.isamaster.co.kr/hanyang

 **www.isamaster.co.kr/hanyang**

한양대학교 학부/대학원/교환학생

Login Page

Language selection available

Student or passport number or alien registration number + password

Login

Temporary password: 654321
Website members log in using their personalized password

Student ID Passport Number Alien Registration Number

STUDENT ID

PASSWORD

LOGIN

Insurance Applications

E-mail: info@isamaster.co.kr

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II. Needed documents for claiming

- ▶ Common documents
 - ① Claim report + Personal data processing agreement (Download on website)
 - ② Copy of your Alien registration card
 - ③ Copy of your bank book
- ▶ Outpatient treatment
 - ① Medical records (Outpatient confirmation/prescription/medical chart/doctor's opinion paper)
It must be included disease code or name
 - ② Receipt of treatment
 - ③ Detailed statement of medical expenses
- ▶ Prescription (Medicine)
 - ① Receipt of pharmacy (not card receipts)
- ▶ Inpatient treatment (Including surgery)
 - ① Confirmation of hospitalization and discharging
(It must be included disease code or name)
 - ② Receipt of treatment
 - ③ Detailed statement of medical expenses
 - ④ Confirmation of surgery (In case of taking surgery)

III. How to make a claim

- ▶ Please pay the medical bills at the hospital first and then submit all your claim documents to us, hand them over to the claim department for reimbursement.
- ▶ In case of hospitalization (over 1,000,000KRW) insured could ask for the payment guarantee but we need to get a permission from hospital.
- ▶ Please preparing all your documents and send them to us by E-mail or scan the documents and upload it through our website
You could also make a claim using KAKAO TALK

IV. Compensation Guide

I. Injury or Sickness Medical Reimbursement (outpatient & Prescription medicine)

- Medical expenses would be covered up to Max **100,000 KRW** for 1 day(Prescription medicine included)
 - Deductible clause
 - Benefit expenses
 - ▶ Clinic or hospital: The large amount of these two things, "20% of the medical expenses" and "10,000 KRW for 1 day"
 - ▶ General specialized hospital or university hospital : The large amount of these two things, "20% of the medical expenses" and " 20,000 KRW for 1day"
 - Non-benefit expenses
 - ▶ The large amount of these two things, "30% of the medical expenses" and " 30,000 KRW for 1day"
- ♣ If the medical expenses exceeds 100,000 KRW, You have to pay the rest amount by yourself
- Ex) Even If you pay more than 1,000,000 KRW, It will be covered only **100,000 KRW**


II. Injury or Sickness medical Reimbursement (Inpatient)

- Medical expenses would be covered up to all total **10,000,000 KRW**
- Deductible clause
 - ▶ 20% of benefit expenses and 30 % of Non-benefit expenses in your hospital receipt
 - ▶ If you use an upper grade hospital room, It will be covered only 50% from the difference amount (Max.100,000 KRW a day)

III. Not covered list

- ▶ Violation of the insurance contract (Previous illness) - Injuries caused by accidents overseas or diseases being treated previously
- ▶ The clinical care and checkup cost which is not related to the doctor's observations
- ▶ Mental diseases and behavior disorder, depression... (Disease codes F04~F99)
- ▶ Dental cares and Herbal remedies (If the medical expenses are included in benefit parts which is under the national health insurance law, Then it would be covered)
- ▶ Pregnancy, childbirth (including caesarean), postpartum hospitalization
- ▶ Medical expenses incurred due to treatment aimed at improving appearance
- ▶ Article which is not covered in the insurance policy (terms)
- ▶ Any charges for issuing the insurance documents, Unrelated medical expenses

Korean, English, Chinese, Vietnamese] Insurance Information Services / Issuance of Insurance Certificates / Receipt of Insurance Claims Documents

 **Kakao Talk 1:1 real-time consultation**
(English, Chinese, and Vietnamese are operated separately)
Kakao Talk Insurance Claiming Documents Receipt Service

- ▶ **Korea&English / Kakao ID : ISAENGLISH**
- ▶ **Korea&China / Kakao ID : ISACHINA**
- ▶ **Korea&Vietnam / Kakao ID : ISAVIETNAM**
(Chinese can be used on WeChat)
- ▶ **Korea&Chiina / WeChat ID : SGISCHINA**